

Lab 50 moving a license from one machine to another

To move your copy of Lab 50 to another machine, please do the following:

1. Install the Lab 50 software on the new machine and get the machine networked with your kiosks. You can download the software from the Lucidiom support site. Click on the link below, then login using your APM network credentials:

[Support Downloads & Updates](#)

2. Copy your settings from your existing Lab 50 installation to the machine with your newly installed software. The location of the files to copy will vary with your software version as follows:

Version 8

The first file you need to copy is found in **C:\Program Files\Lucidiom Lab 50** directory and is labeled:

preferences.xml

You will also need to copy from **C:\Program Files\Lucidiom Lab 50\Tools\Printserver** the following:

apmconfig_printstation.xml
apmconfig_products_custom.xml (if present)

Version 7.5

The first file you need to copy is found in **C:\Program Files\Lucidiom Lab 50 7.5** directory and is labeled:

preferences.xml

You will also need to copy from **C:\Program Files\Lucidiom Lab 50 7.5\Tools\Printserver** the following:

apmconfig_printstation.xml
apmconfig_products_custom.xml (if present)

Version 7.0

The first file you need to copy is found in **C:\Program Files\Lucidiom Lab 50 7.0** directory and is labeled:

preferences.xml

You will also need to copy from **C:\Program Files\Lucidiom Lab 50 7.0\Printserver** the following:

apmconfig_printstation.xml
apmconfig_products_custom.xml (if present)

3. On the new installation of Lab 50, drop your copied files into the same directories.



Copying files

It is best to have both machines on the same version before copying configuration files. Lucidiom Support recommends that you update the existing machine before copying files to the new machine to ensure the information is consistent between software versions.

4. Once you're ready to transfer the license, you will need to write down the license key from the "Home" tab in Lab 50 and then select "Deactivate License". If you are unable to do this, you can still email support to have the license deactivated. When emailing, please provide the License as it appears on your screen.

5. On the new installation, log into your account using your dealer credentials and activate the license with the key you copied down (once it is reset).

6. Make sure that on your new machine you have the same access and permission settings on the network as you had on the previous machine to ensure full functionality.