

License Refresh Instructions

If you have recently purchased a new license module or add-on for your APM kiosk such as DVD Cinema, EQ Gifting for Kiosk with Outsourcing you will need to refresh the license to update the information on the kiosk.

Follow these steps to refresh the APM license on your unit:

1. Touch or click the bottom, left-hand corner of your screen with the APM software running.
2. When the keypad shows up on your screen, enter in your passcode. This code is "1234" by default.
3. Choose to Quit the APM software.
4. In the bottom, right-hand corner of the screen, open up the **Hardware Attendant** (a green square with a red boomerang around it).
5. Choose to Quit the APM Hardware Attendant, and wait for the red icons to disappear from the bottom, right-hand corner of the screen.
6. Once the icons are gone, open up **My Computer** from the desktop.
7. Navigate to *C:\APM_FOLDERS\Tools\RefreshLicenses*.
8. Run the refresh utility named **RefreshLicenses.exe**.
9. Re-launch the APM software by double-clicking the **Hardware Attendant** icon on the desktop.