

Folders to Clear if Hard Disk Space is Low

If the hard disk on one of your machines is filling up with orders and there is very little hard drive space left, you can remove files within the following list of directories to safely free up hard drive space:

APM Kiosk

- C:\APM_TRANSFER\Orders\Printserver_Backup
- C:\APM_TRANSFER\Orders\Backup_EQGifting
- C:\APM_TRANSFER\Orders\Backup_APMAnywhere

Lab 50

- C:\Program Files\Lucidiom Lab 50 7.5\Import\Backup (Remove only the orders you think you no longer need).
- C:\Program Files\Lucidiom Lab 50 7.5\BackLabBurner
- C:\APM_FOLDERS\cd_cache\DVD Export\BackLabBurner
- C:\Program Files\Lucidiom Lab 50 7.5\Archive

****Note:** There are other applications that allow you to free up other extraneous files on the system, and this too may help clean up and improve performance. Some tools like CCleaner have been used by other customers to clean up unnecessary files on the system. However, these do fall outside the scope of our general support, and we recommend that you use these only if necessary and with caution.