

Fuji Frontier PIC Pro 2.6

Q: My Fuji machine is not named PIC / I do not have an ADPC folder / Everything is set correctly but orders are not coming over!

A: There is a distinct difference between PIC and PIC Pro interfaces. PIC Pro does not operate in the same manner as the regular PIC interface. PIC Pro machines are usually named Labserver1, and have shared folders such as 'Digin' and 'Merge Data.' Be sure that you are using the PIC Pro interface rather than the regular PIC interface when setting things up.

Q: My order comes over to the PIC and I can see the images, but for some reason certain sizes do not print.

A: Make sure that the right Fuji product codes are entered for each size in the printer configuration of the Setup Wizard. This applies to the Code and Border Code fields for each size in the product rendering settings. Please note that these values are case-sensitive, for example , '4x6' is different from '4X6.'

Q: Orders are printing on my PIC Pro, but the images come out misaligned or have strange problems with the border.

A: You may need to make adjustments to the borders that are printed. You can manually change the alignment in the 'Border Alignment' section of the printer configuration in the Setup Wizard.