

# APM Order Agent

APM Order Agent vs. FTP:

**Q: What are the differences between APM Order Agent and setting up an FTP server on my own?**

A: The APM Order Agent service is a system that easily lets you place remote APMs anywhere and have them upload orders to a secure, central server. The Lab 50 software installed at your lab will then download the orders as they become available. This requires very little setup for the lab. All that is needed is an internet connection for the APM as well as for the Lab 50 machine. Setting up your own FTP connection and maintaining it requires more work and technical expertise by the lab. This includes setting up, configuring and maintaining your FTP server.

Telling the Difference: Lab & Remote Orders:

**Q: How can I differentiate between orders coming from APMs in my lab and remote orders?**

Each APM has its own four or five digit ID that is also the first four or five digits of an order number. These will appear in Lab 50 as regular kiosk orders, but are labeled as ,Remote Order? in the details area.