APM 3700 - Receipt Printer Replacement

You will need the following tools to successfully complete the replacement of your receipt printer:

- A flat, clean work surface on which to place the APM and components removed during installation.
- The keys that are shipped with the APM. (The larger of the two sets, with the number 301 inscribed on it.)
- Phillips Screw Driver (small to medium size)
 The replacement receipt printer

Safety Note: (!)

Before touching any internal components, especially circuit boards, make sure the APM is turned off and unplugged from the wall or surge protector. Also ensure you are completely grounded to prevent electrostatic discharge that can damage the internal circuit boards found in the kiosk.

Place the APM-3700 on a flat surface with the front of the kiosk facing you.	
Insert the larger key of the two sets provided into the lock located on the top, left panel of the kiosk's front bezel. Set the lock to the "on" position.	



Step 3 – Remove/Replace the Receipt Printer

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· With the tray out, remove the two ribbon cables that connect the thermal receipt printer (mechanical print head) to the thermal receipt printer's controller board.

Warning Ð

Please use caution while removing the ribbon cables to prevent damage on removal and reinstallation. The ribbon cables are secured into place by plastic tabs that need to be released before the ribbon cables can be safely removed.



- Once the two ribbon cables are disconnected from the controller board, turn the tray
- so that the front of the receipt printer is facing you. Next, open the receipt printer door. This will give you access to the two small screws that secure the receipt printer to the receipt printer chassis. See pictures on the right ٠ panel.



Step 4 - Remove Rollers from the back of the front panel (only if necessary)

