APM 1000 and 1100 (CD Drive & Card Reader Replacement)

The APM 1000 and the APM 1100 are different models, but when it comes to opening their respective cases for card reader and CD drive replacement, the methods are very similar.

APM 1000 Rear (APM 1100 similar)



Step 1 - Open the Case:

- Unplug and disconnect the power, mouse, network, keyboard, and printer cables (if any) from the system.
- Using the larger Phillips screwdriver, unscrew the two screws at the top corners of the back of the base of the system.
- Once they are unscrewed, remove the speaker covers on each side.



 Unscrew the two screws above the hard drive that are on the side of the system where the hard drive sits.



· Flip the unit on its side and then use the screwdriver to release the plastic catches to remove the front bezel surrounding the card reader and CD drive.



• Once the front bezel is removed, carefully and slowly slide the card reader and CD drive out.



Step 2 - Replacing the Card Reader and/or CD Drive:

Card Reader Replacement:

- Detach the USB cable from the back of the reader.
- Unscrew the two smaller screws using the smaller screwdriver to release it from the
- Take out the old card reader and replace it with the new one.
- Screw the new card reader back in using the screws that were there before.
- Slide the frame back in.



CD/DVD Drive Replacement:

- Unscrew the two small screws holding the CD drive together that are on the right side if you are facing the front of the drive.
- Carefully detach the drive.
- Replace it with the new drive.
 Screw the small screws back in and then slide the frame back in.
- Unscrew screws to replace CD drive.



Step 3 - Close the Case:

- Once the frame is back in place, align it so the holes are visible to put the screws back in to secure it to the frame.
 Replace the Front Bezel again and secure it from the top and then the bottom where
- the plastic locks into the bottom of the system.
- Slide the Speaker covers back in place as they were before and screw them in to secure them.
- If the part was replaced via RMA, return the faulty parts using the packaging in which the new part was shipped within 5 business days as instructed on the form.

