

PF Kiosk - 3 Routing Modes

PFK v1.3 Build 48 introduced two new service modes (Express and Local), both designed to speed up local ordering/printing by keep images local and only transferring the order data to the cloud (myLab).

You will find these choices in myLab > Store Management > PF Kiosk > Settings

Express Routing

- Kiosk orders are immediately released and printed using a directly-attached printer connected to the kiosk, such as a dye-sub.
- Only order metadata (no photos) will be seen in myLab, Print 50 and Lab 50.
- Images are not saved in the cloud and will not be viewable via myLab.
- Ideal for a while-you-wait service.

How to set up Express Routing on PF Kiosk

Note: if you want to exclude the products you use for express from your website/full-menu, just add those same tags to the "exclude" section of your "full menu" fulfillment setup.

1. **On PF Kiosk computer:** Attach printers/install drivers on your kiosk
2. **On PF Kiosk:** Open the Setup Wizard from C:\PF Kiosk\PrintServer* to configure

* When you first run the kiosk installer, there will be a question asking if you plan to use the kiosk with an Express choice. If you check the box, then the installer will copy in a new apmconfig_printstation.xml file (to c:\PF Kiosk\PrintServer*) which has the components needed for Setup Wizard to be able to configure an express printer. This should only be done once, otherwise on subsequent iterations they will be overwriting the express printer config that you have set up. There is no harm if you check it, then decide not to set it up.

Local Routing

- Kiosk orders are imported by Print 50 over the LAN from the kiosk directly, resulting in faster transfer times.
- Only order metadata (no photos) will be visible in myLab or at Print 50 stations other than the station where the order is imported. Orders cannot be routed or fulfilled elsewhere.
- Images are not saved in the cloud and will not be viewable via myLab.
- Ideal if you get many large orders or if your location has limited internet bandwidth.
- Must use Print 50.

How to set up Local Routing on PF Kiosk

1. **In mylab (myLab > Store Mgmt > PF Kiosk):** Choose "Local" from the pulldown. Allow 20-30min for changes to cache.

The screenshot shows the PF Kiosk Setup Wizard interface. It includes sections for Scanner, Pre-Payment Requirements, Offer In-Store Pickup Only, Skip Store Pickup Page, Skip Promotions Page, Print Receipt, Admin PIN Code, Limited Access PIN Code, Failed Order Email Notifications, Daily System Reboot, Daily System Shutdown, Sandbox Mode, Fulfillment, Standard Fulfillment Title, Standard Fulfillment Description, Standard Product Exclusion Tags, Standard Product Inclusion Tags, Standard Fulfillment Routing, and Enable Express Fulfillment. A red arrow points to the 'Standard Fulfillment Routing' dropdown menu, which is currently set to 'Local'.

2. **On the Kiosk:** Quit the software using keyboard combo Ctrl + Shift + L.
 - Share the following folder with full (read/write) permission: C:\APM_TRANSFER\Orders\local
3. **In Print 50:** share the local folder on the kiosk and add the import path in Print 50. Navigate to **Settings > Order Management> Importing**.
 1. Click on the **Add** link.
 2. When the window appears, enter the information for the following settings:

- **Name:** PF Kiosk ID or the given kiosk name
 - **Location:** The folder path to import the orders from this kiosk. Browse your network by clicking on this icon.
 - **Enable this import location:** Check the box to enable this import location.
3. Click **OK**
 4. Repeat these steps for every kiosk that is on the local network.

Note: Make sure the Print 50 has sufficient privileges to access the orders via the network.

Cloud Routing

- Both images and order data are uploaded to cloud platform and then downloaded by Print 50 / Lab 50.
- Orders can be rerouted to or downloaded by any Print 50 /Lab 50 station. Photos are also available to view and download from myLab for a minimum of 45 days.
- Transmission time will depend on the size of the order and the upload/download speed at your location. You will be able to print the order as soon as the first image is fully downloaded.
- Ideal if you often need to re-route orders or use myLab for pulling an image.
- May use Lab 50 or Print 50, but we recommend Print 50.

How to set up Cloud Routing on PF Kiosk

This is the default, for existing setups there is nothing to adjust

FAQ

Q: What does checking the Express option in the kiosk installer do?


Select Additional Tasks

Which additional tasks should be performed?

Select the additional tasks you would like Setup to perform while installing Photo Finale Kiosk, then click Next.

Express Printing Support

☐ I plan to enable Express Printing on this kiosk and it has *not* been configured on this kiosk previously. (Selecting this will overwrite your printer configuration files.)



A: When you first run the kiosk installer, there will be a question asking if you plan to use the kiosk with an Express choice. If you check the box, then the installer will copy in a new apmconfig_printstation.xml file (to c:\PF Kiosk\PrintServer\l) which has the components needed for Setup Wizard to be able to configure an express printer. This should only be done once, otherwise on subsequent iterations they will be overwriting the express printer config that you have set up. There is no harm if you check it, then decide not to set it up.

Q: What if I am using Local printing, but have third-party filled-products?

A: Supplier-fulfilled products are automatically handled separately regardless of the routing mode.

Q: Can I have products on kiosk only, and not show up online? (example: Instant Prints)

A: If you have certain products that you want to be Express-only, go into myLab > Store Mgmt > General Settings and add the tag you want to not show on web to the Product Exclusion Filter there. That will exclude it from web and app orders.

Q: Can I only print receipts for express orders?

A: We do not yet have advanced invoice functionality (which would let you set up separate invoice rules for kiosk vs. web and express vs. pickup vs. mail). We plan to add this feature in the short term, however. Now, when an express order comes into Print 50 it will print an invoice if you have configured it to print invoices for all orders. Otherwise you can right-click on the order and print the invoice just for express orders.

Q: Can I use Lab 50 still?

A: Dealers that use Local Routing or Express Routing must switch to Print 50 for fulfillment. Dealers that continue to use Cloud Routing exclusively can stick with Lab 50 for now, but are encouraged to switch.

Q: Can I have an Express only kiosk?

A: Yes! In the Fulfillment section, you will just use the first "standard" setup, but choose Express at the bottom. Tag the products you want to show on that kiosk, and add them to the Inclusion list. The "Enable Express" selection is if you want to have a standard option as well as an Express (or other type will work too) as a second option, in which case the same directions apply, but just to the second set of fields that will show when you check the box.

Fulfillment

Standard Fulfillment Title

Print it NOW

Standard Fulfillment Description

printed while you wait

Standard Product Exclusion Tags

Start typing or click for a list of tags ...

Standard Product Inclusion Tags

Express-Prints x

Start typing or click for a list of tags ...

Standard Fulfillment Routing

Express

Enable Express Fulfillment

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